

Apple Device Connectivity Tips



Apple Device Connectivity Tip #1

“I own two hearing aids but only one will pair with my Apple device.”

Have one or both of the hearing instruments been recently repaired or replaced?



Yes!

Action: Reprogram both hearing instruments together in Aventa.



No!

Action: Continue to the next question.



Apple Device Connectivity Tip #1

“I own two hearing aids but only one will pair with my Apple device.”

Have these same hearing instruments been paired with a different Apple device other than the one you are attempting to pair with now?

Yes!

Action: Turn Bluetooth and Wi-Fi off on the inactive Apple device.

No!

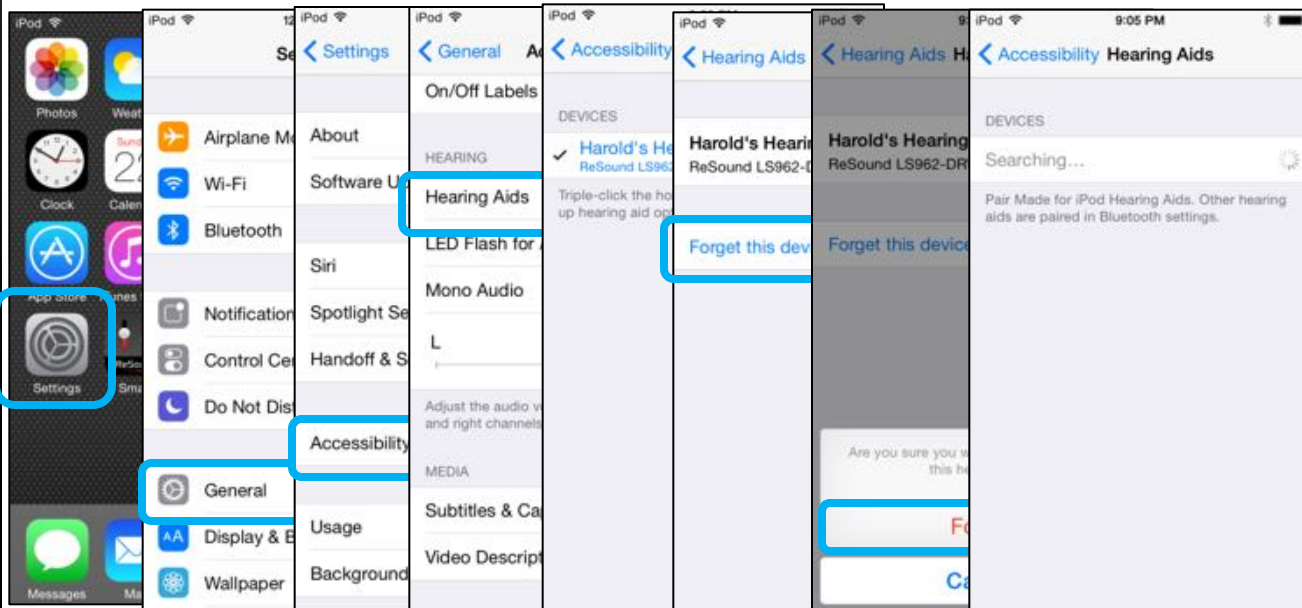
Action: Remove pairing from Apple device.



Apple Device Connectivity Tip #1

“I own two hearing aids but only one will pair with my Apple device.”

How to remove pairing from an Apple device

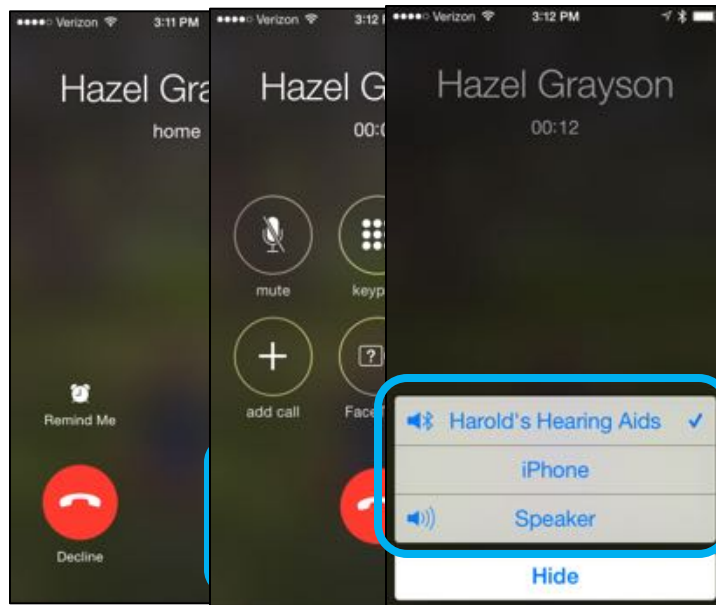




Apple Device Connectivity Tip #2

“I do not want to stream audio to my hearing aids for some phone calls.”

How to select “phone” during an incoming call

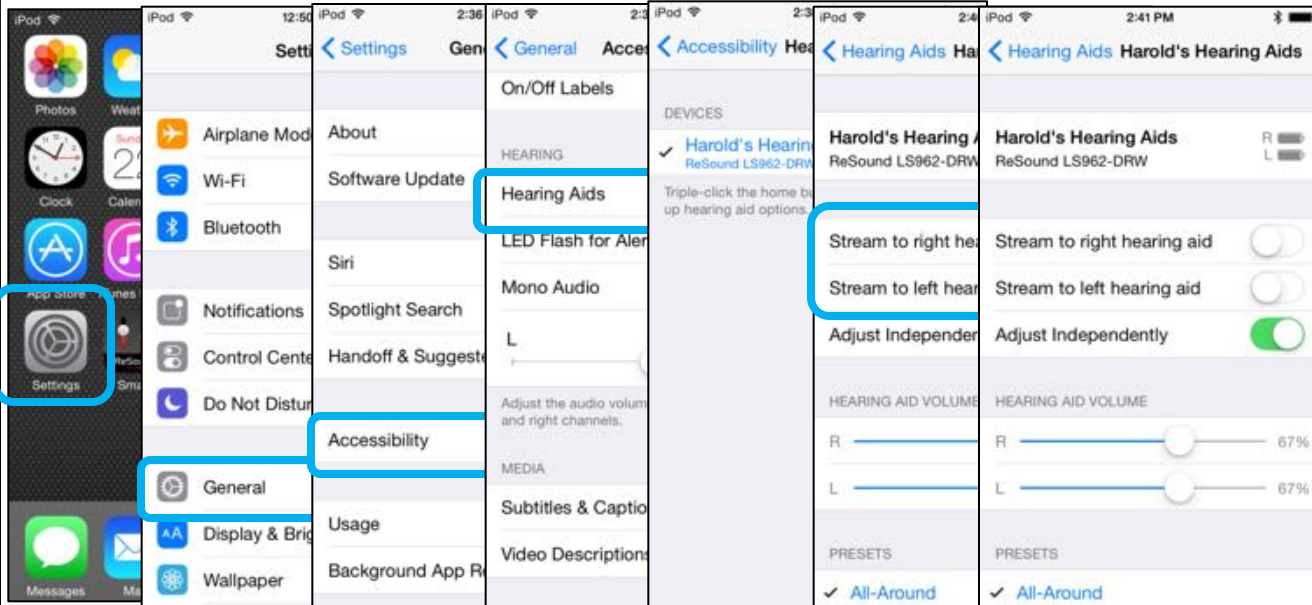




Apple Device Connectivity Tip #2

“I do not want to stream audio to my hearing aids during phone calls.”

How to disable streaming for all audio

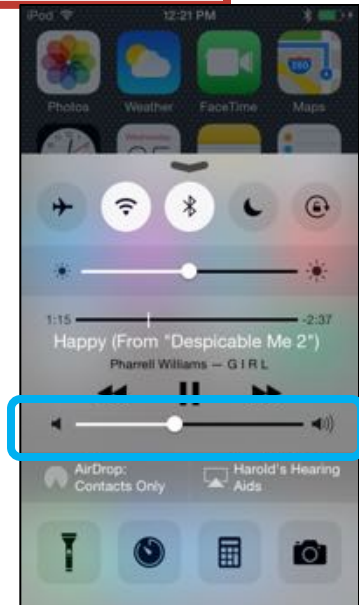
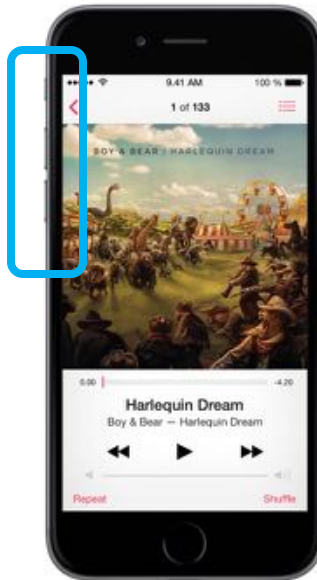
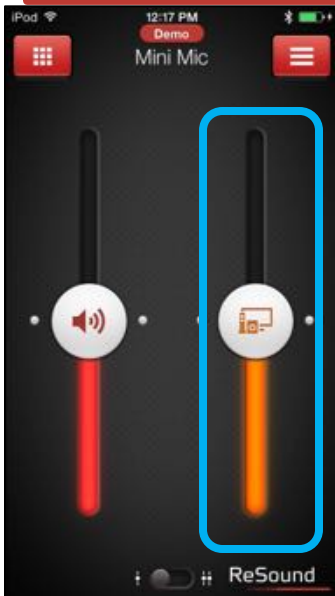




Apple Device Connectivity Tip #3

“I can’t change the iPhone streaming volume in the app.”

How to change the streaming volume when streaming from an Apple device





Apple Device Connectivity Tip #4

“I can’t hear notification signals or phone rings.”

Managing alerts for notification signals and rings

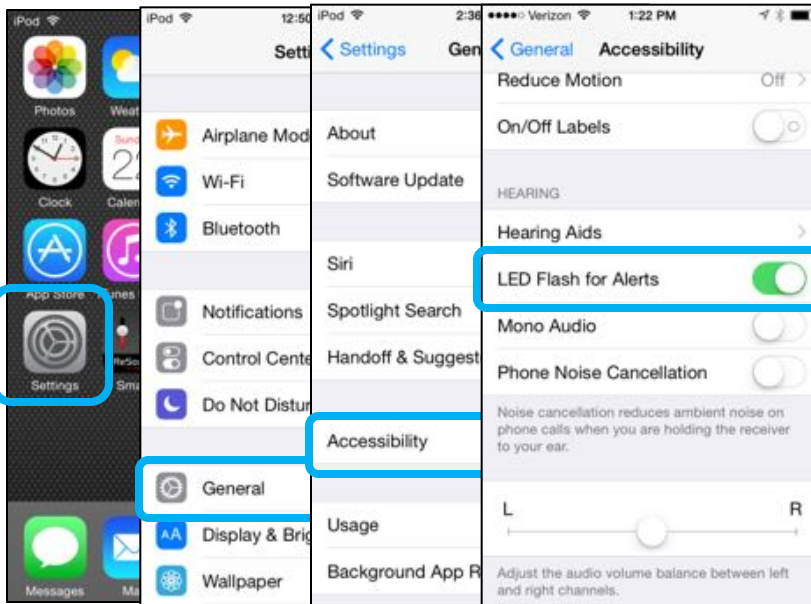




Apple Device Connectivity Tip #4

“I can’t hear notification signals and phone rings.”

Managing alerts for notification signals and rings

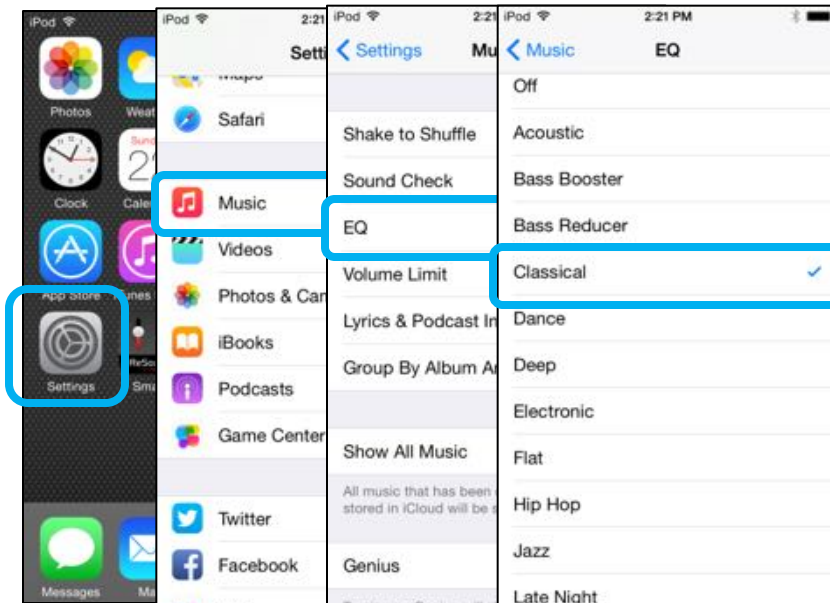




Apple Device Connectivity Tip #5

“I don’t like the way the music sounds when streaming.”

Changing the sound quality for music



ReSound



rediscover hearing